

# NCMA Gateway Chapter Event: June 30, 2022

## The Future of Contact Management Training: How the “New Normal” Will Look a Lot Like the “New Now”

\* Earn 1 Hour CPE Certificate \*

**A Discussion of the Article by: James Rich, MPA, PhD,**

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**FREE for St. Louis Gateway Chapter Members and Non-Members**

**RSVP to [ncmastl@gmail.com](mailto:ncmastl@gmail.com) for the Zoom meeting information.**

**TIME: 11AM – Noon (CST)**

**Moderators: Ms. Carolyn Brasfield and Ms. Laurinda Hardy**

**CMBOK Topic Areas:**

**1.0 Leadership**

- 1.1 Competence
- 1.2 Character
- 1.3 Collaboration
- 1.4 Vision

**7.0 Learn**

- 7.1 Continuous Learning
- 7.2 Individual Competence
- 7.3 Organizational Capability



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